**Counseling Meeting Notes**

October 21, 2021

2:10 – 3:50pm

**Note-taker**: J Longoria

**Chat monitor**: Samantha Montellanos

**Zoom Link:**

<https://santarosa-edu.zoom.us/j/99313556497?pwd=SEN6cU1vN0VIM3RKU2hYc255Z1krUT09>

“Re-engagement strategies” Michelle V.

Text nudge sent to students not enrolled since Fall 20/Sp 21

Partnership w/counseling – told to expect a call from counselor. Heads up to update CCC application when return. Coaches also made calls and invited students to workshops “Spring Back into Action” targeted students – low HS GPA, difficulty with remote learning, prefer F2F, groups from low performing High Schools, probation, dropped due to covid.

“Spring Back Into Action” – using restorative practices, includes staff, faculty and counselors. Identifying students by midterm ‘U’ grade. Ready center (?), tutorial center and coaches offer support. Faculty Partners will continue to be long term ally for students and offer support in the future

New! 1 student support application – outcome will be they are referred to various programs, because students are not always aware of available programs. Student is filtered and may qualify for special pops and are notified by program of intake process. New process makes referring more streamlined

Every department will be aware of it, marketing plan coming – ‘Award Spring’ is the system used for this process (Award Spring is used by scholarships)

Targeting continuing students, as well as new.

Liz ? Puente has own app. Roberto has been working with Michelle regarding Puente

Erica –launch timeframe? Michelle – spring, it’s been delayed by vaccine mandate rollout

Li – expressed appreciation to Michelle and her team. Reminder to counselors to make calls assigned since department will get busy. Addressed why counselors calling instead of coaches. Coaches are calling as well. Students suffering, obstacles. Importance of counseling making contact instead of waiting for them to come to us.

Robin – feedback on students she is calling. They have moved on, transferring

Department Business:

Approval of Minutes

Open Discussion/Announcements

Chris – expressed his experience with engagement campaign calls. Concern with how the data was pulled.

J Lo – Checking to see if student ordered transcripts recently, which points to the possibility of them transferring. Not all students earn AA/AS

Erica – EOPS RN info session. Very well attended 43 at the end (Yesenia). Another one on 11/16 12:00-2:00. Flyer coming. Live workshop is so much better for answering questions

Amy suggested posting a ZOOM link to pre-register. Yesenia – explained her Form Stack process for workshops

Erica – CNA for BSN at SSU Fall 2022 needs to be completed by application to get points

Amy – SSU admissions FAQs doesn’t specify, inconsistent info

Rhonda – chat question. Red Cross still offering CNA? Yes

Program/committee reports

Amy – shout out to ccctransfer.org page (managed by Butte college) CCC GE page includes academic renewal now! UC page has AP links, transfer by major, CA private page universities are ranked

Liz – assist.org SJSU journalism not on there. Amy reached out to them to inquire. She recommends checking impaction criteria <https://www.sjsu.edu/admissions/impaction/transfer-impaction-results/>

Byron – ISFC update groups are working to increase Blackness, results will be shared at PDA.

Senate – continuing to review hiring procedures

SIS & Scheduling Recommendations/Updates SIS? No

Scheduling recommendations? No

Counseling Tidbits/Best Practices

Samantha - Microsoft specialist cert. 2 classes no longer offered. D. Laird will accept any CS course to sub. CS 70.11A for Adobe class

Departmentally Determined Professional Development Activities Day – January 18, 2022

• Do we want to move this date to another date in the semester again?

• If we move it, we will need to work our regular hours that day & identify another date in the semester

We did “Heads up 7-up” Majority are fine with working 1/18 and moving PDA to another day.

Chris - weeks 3-5 slow, good time to reschedule